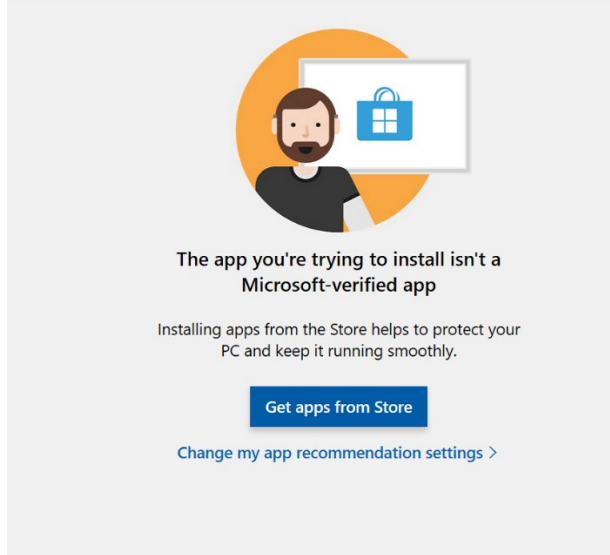


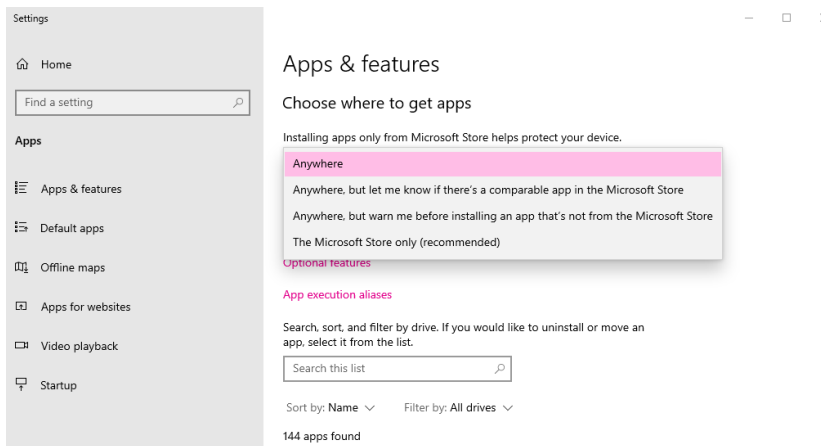
Guardian Browser – ProctorU – Windows 10 & 11 Users – S Mode

If you are Windows 10 or Windows 11 User, you may receive this alert below when trying to install the Guardian Browser - ProctorU.



There are two options that may assist you:

1. Go to your Device Settings and update your Apps & Features
 - a. Choose where to get apps – Select anywhere – apply to your device
 - b. Reattempt installing the Guardian Browser



2. You may also refer to this Microsoft article for instructions on [How to switch out of S Mode](#). If you do not wish to change out of S Mode you may prefer to try the steps noted above or use an alternative device.
 - a. If you wish to, follow the instructions to switch out of S Mode
 - b. Reattempt installing the Guardian Browser

Please note once you complete your assessment (Quiz/Examination) you may uninstall the browser.

Should you require further assistance please contact UniSQ urgently.